Synopsis

In order to stay competitive, organizations need to continuously improve their processes. The purpose of this book is to provide the practitioner with the necessary tools and techniques with which to implement a systematic approach to process improvement initiatives using the Six Sigma methodology. While there are many self-help books out there, here the topics are discussed in a way so as to remove the fear out of Six Sigma and statistics. This guide takes readers through the five phases of the Six Sigma methodology, Define-Measure-Analyze-Improve-Control (DMAIC), in five clearly written and easy-to-understand sections. You learn each phase’s purpose and what activities to perform in each. Numerous examples are included throughout and all statistics are described to the exact level of understanding necessary. Each of the five sections then concludes with a checklist to ensure that all of the phase’s activities have been completed. Following the systematic approach outlined in this book will ensure that customer needs and functional area needs are understood and met; knowledge of subject matter experts (SMEs) and team members to improve the process is leveraged; team consensus is reached on the root cause(s) for problems; and risk is managed by addressing all compliance issues.

Book Information

Paperback: 128 pages
Publisher: ASQ Quality Press (January 19, 2009)
Language: English
ISBN-10: 0873897528
Product Dimensions: 0.5 x 6 x 9 inches
Shipping Weight: 6.4 ounces (View shipping rates and policies)
Average Customer Review: 3.5 out of 5 stars | See all reviews (2 customer reviews)
Best Sellers Rank: #516,211 in Books (See Top 100 in Books) #104 in Business & Money > Management & Leadership > Quality Control & Management > Six Sigma #5001 in Business & Money > Management & Leadership > Leadership #6000 in Books > Business & Money > Management & Leadership > Management

Customer Reviews

It’s a practical guide about six sigma and DMAIC application, the examples is very simple and understand easy for six sigma practitioners.
It's fine. It's just what I expected it to be. I don't have an opinion one way or the other as I was using this copy to create a course.

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