**Synopsis**

Get your students workplace-ready with SAM, the premier proficiency-based assessment and training solution for Microsoft Office and Computer Concepts! SAM’s active, hands-on environment helps students master computer skills and concepts that are essential to academic and career success. Skill-based assessments, interactive trainings, and comprehensive remediation engage students in mastering the latest Microsoft Office programs on their own, allowing instructors to spend class time teaching. SAM’s efficient course setup and robust grading features provide faculty with consistency across sections.

**Book Information**

Printed Access Code

Publisher: Cengage Learning; 1 edition (May 9, 2011)

Language: English

ISBN-10: 0538753692


Product Dimensions: 4.7 x 0.1 x 5 inches

Shipping Weight: 0.3 ounces (View shipping rates and policies)

Average Customer Review: 3.4 out of 5 stars (See all reviews (9 customer reviews)

Best Sellers Rank: #884,448 in Books (See Top 100 in Books) #82 in Business & Money > Processes & Infrastructure > Office Equipment & Supplies #189 in Business & Money > Processes & Infrastructure > Office Automation #6638 in Computers & Technology > Software

**Customer Reviews**

I had to use this software for a computer class I took and it was pretty helpful in general. The product comes in as a physical copy not a digital code, once you open the packaging you enter the code on their website and then you have access to different assessments that they offer. They teach using Flash demonstrations and then test with the same setup. You can have multiple attempts to answer a problem (depending on how your teacher setup the assessments). The one thing I didn’t like was on the tests you have to do everything exactly as the program wants you to. Even if there multiple ways to do something, like rename a folder, you only get credit doing it the specific way the program showed you. I ran into a specific instance where I followed all the steps on Microsoft’s website but SAM said I was wrong, I tried it like 8 different times including the way SAM showed but it still wouldn’t work. I figured it was because the question was bugged and indeed confirmed it was
bugged with my professor. Overall the software is great and is perfect for learning how to utilize the Microsoft software. The programs you review are: Windows, Word, Powerpoint, Excel and there are a few random exercises that you can also complete.

This should not cost so much. It's just a product code to use for a school program which some classes make you use. It should be 20 bucks at most. It shouldn't even be required for a class. It's just another way for the college system to take more money away from you.

Good course except many of the training problems wouldn't process, it would say wrong answer. The exams, however, worked perfectly.

Make sure you don't have to do any projects before buying this code, I messed up and I don't want other people to make the same mistake. But if you just need the assessment and training part then this is a good product.

I wish the card was cheaper and there was no charge for delivery (it's just a code...) but it did the job. SAM in general sucks but the product was as advertised. Thanks.

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